

External Service Area Review of UVic Libraries
May 30 2024

Review Committee:

- x Dr. Melissa Just, Chair, University of Southern California
- x Dr. Eric Higgs, University of Victoria
- x Dr. Susan Parker, University of British Columbia

Executive Summary

Few institutions at UVic have experienced more change more quickly than the Libraries. A mere decade ago a vast majority of students, staff, and faculty regarded the Libraries as an edifice of print materials. Today the UVic Libraries are the campus hub for learning and research. Students use the physical facilities for studying, collaboration, writing, fabrication, and research. Faculty and students interact with the Libraries virtually through accessible online repositories, search engines, and electronic resources, and support. The Libraries have embraced significant new initiatives including increased Indigenous work and engagement, digital preservation, and guidance for tectonic changes brought about by Generative AI and Large Language Models that binds together the UVic community. All of this speaks to a shift away from storage to service delivery as a primary mode. Still, the Libraries are a secure location for precious archives, rare books, and special collections, and recently the University's art collections. We believe that if resourced and

(quiet, alone, shared, collaborative, creative); rightsizes spaces dedicated to collections and employees; and highlights unique, special, archival, and art collections.

Human Resources and Change Management

2. The Libraries should develop a hiring plan, or a personnel action plan that supports